

Privacy Policy

Effective Date: 5/1/2025

Brandi Washington, LCSW-S | Affiliate of Growth Matters TX

1. Overview

Brandi Washington, LCSW-S (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, store, and safeguard your data when you access our website and services.

2. Information We Collect

We may collect the following types of personal information through our website forms or communication:

- Name
- Email Address
- Phone Number
- File Uploads (e.g., intake forms, documentation relevant to services)

This information is collected when you fill out a contact form, schedule services, or communicate with us via our site or email.

3. How We Use Your Information

Your information is used solely for the purpose of:

- Providing counseling/therapy, coaching, wellness, and supervision services
- Responding to inquiries and managing appointments
- Sending service-related communication
- Maintaining secure client records

4. Data Storage & Protection

All collected information is stored securely in digital format using industry-standard protections. Access to client data is restricted to necessary personnel and is not shared with third parties except as required to deliver services or comply with legal obligations.

5. Third-Party Services

We do not sell, rent, or trade your personal information. Limited third-party service providers (e.g., scheduling platforms, encrypted email services) may access data only to the extent necessary to support our operations and are bound by confidentiality agreements.

6. Your Rights

You have the right to:

- Request access to your personal data
- Correct or update your information
- Request deletion of your information (as applicable under legal and ethical guidelines)

To exercise these rights, contact us: [Send Email Us](#)

7. HIPAA Notice

Certain information shared in the context of counseling or therapy services is protected under the Health Insurance Portability and Accountability Act (HIPAA). Please request a separate Notice of Privacy Practices and they will be provided outlining your HIPAA rights in greater detail.

8. Policy Updates

This Privacy Policy may be updated periodically. Changes will be posted on this page with the effective date revised.

[Terms of Use](#)

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1. Acceptance of Terms

By using this website, you agree to these Terms of Use. If you do not agree, please do not use the site.

2. Services Offered

This website provides information and access to services offered by Brandi Washington, LCSW-S, including:

- Individual and group therapy
- Coaching and wellness services
- Clinical supervision for social workers
- Service eligibility and availability may vary and are subject to professional and ethical standards.

3. Not a Crisis Resource

This website and its associated communication tools are not intended for emergency or crisis situations. If you are experiencing a crisis, please call 911 or contact a local emergency mental health service.

4. Client-Provider Relationship

Accessing this website or submitting a contact form does not establish a therapeutic relationship. A professional relationship begins only after intake, informed consent, and mutual agreement.

5. Use of Website Content

All content, branding, and materials are the intellectual property of Brandi Washington and/or Growth Matters TX. You may not copy, reproduce, or distribute content without written permission.

6. User Conduct

You agree not to use the website for:

Misrepresenting yourself or providing false information

Attempting to breach website security or access confidential data

Uploading harmful or illegal content

7. Limitation of Liability

We are not liable for any direct or indirect damages arising from your use of this website or reliance on its content. The website is provided “as is” without warranties of any kind.

8. Links to Third Parties

This site may include links to third-party resources. We are not responsible for the content or privacy practices of these external sites.

9. Modifications

We may update these Terms of Use at any time. Continued use of the website after changes are posted constitutes your acceptance of the new terms.